PRODUCED BY THE CORPORATE COMMUNICATIONS UNIT,
THE JAMAICA CONSTABULARY FORCE
'WE SERVE. WE PROTECT. WE REASSURE'

Welcome Home

YOUR SAFETY AND SECURITY GUIDE TO RESETTLING IN JAMAICA

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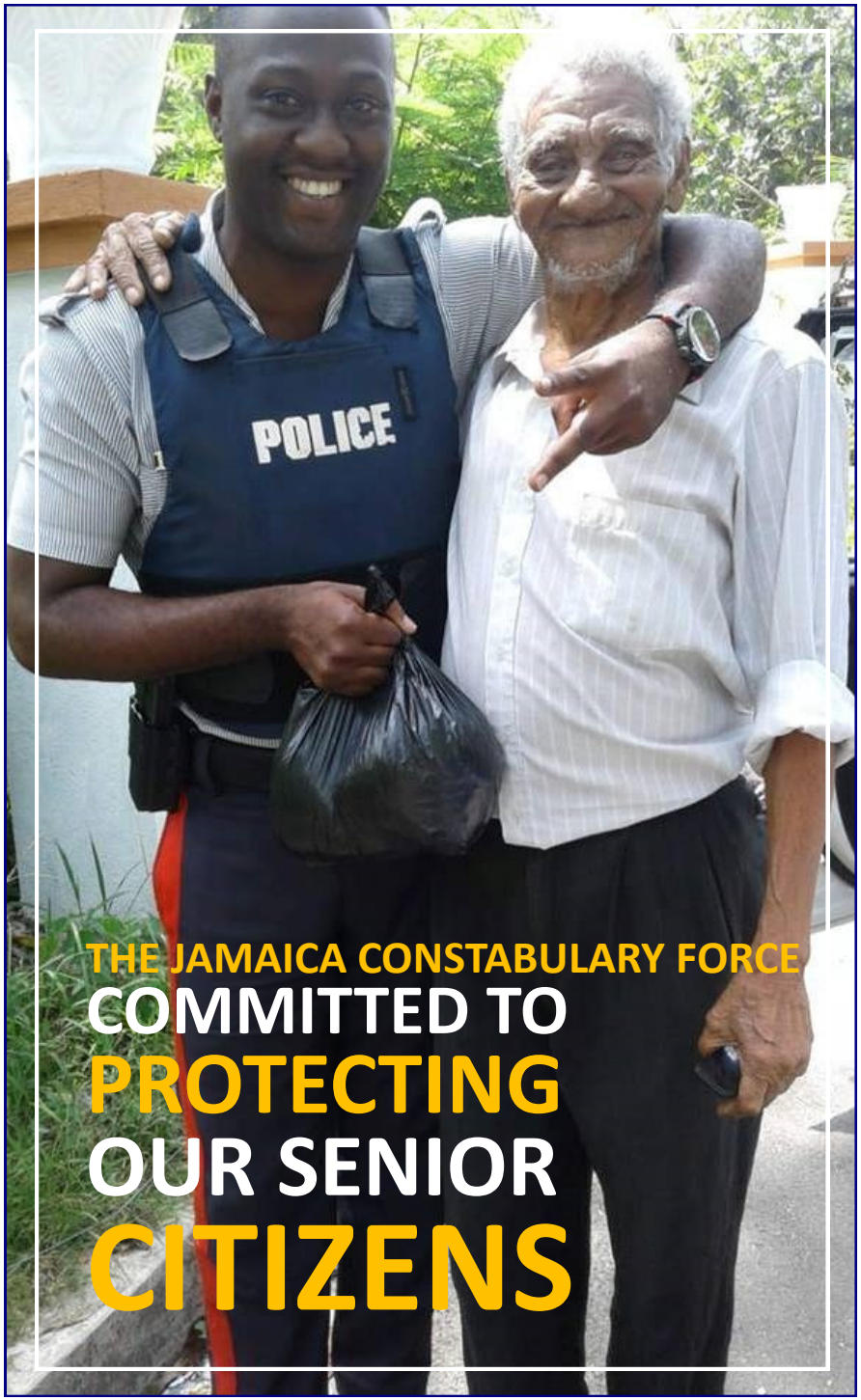


ESSENTIAL CONTACTS

Victim Support Unit
Kingston & St Andrew:
47 E Old Hope Road
Tel: 846-0663, 946-9287

Clarendon:
May Pen Court House
Tel: 902-1613, 902-1623

Manchester
RADA Building
Caledonia Rd, Mandeville
Tel: 625-4112/3

St Elizabeth
80 Main Street, Santa Cruz
Tel: 966-3481

Westmoreland
United Church Hall,
Savannah-La-Mar
Tel: 918-1741, 918-0157

Hanover
Uptown Shopping Centre
Mosley Drive, Lucea
Tel: 956-3143

St James
37 Overton Plaza,
Montego Bay
Tel: 940-4967

Trelawny
19 Victoria Street, Falmouth
Tel: 617-5522

St Ann
61 Main Street, St Ann's Bay
Tel: 972-9489

St Mary
Shop #317
West Palm Court, Pt Antonio
Tel: 993-4542

St Thomas
15 Church Street
Morant Bay
Tel: 734-5638, 734-5650

Jamaica Customs Agency
Returning Residents Unit
Customs House, Newport East
Marcus Garvey Drive
P.O. Box 466
Kingston 15
Tel: (876) 750 3005,750 3098
Fax: (876) 967-1776
Email: rru@jacustoms.gov.jm
Website: www.jacustoms.gov.jm

Fair Trading Commission
52 Grenada Crescent
Kingston 5
Tel: (876) 960 0120-4
Fax: (876) 960 0763
Email: ftc@cwjamaica.com
Website: www.jftc.com

INTRODUCTION

The Jamaica Constabulary Force (JCF) is committed to the safety and security of all Jamaicans.

As you consider and make preparations to return home, we want to ensure, as best as possible, that you are able to resettle in peace and safety.

We have therefore produced this booklet to make you aware of the safety and security mechanisms instituted by the police and the Government of Jamaica for citizens; as well as the safety measures you can put in place prior to and on your return to Jamaica.

Welcome Home!

COMMISSIONER'S MESSAGE

Major General
Antony Anderson
Commissioner of Police

On behalf of the Jamaica Constabulary Force, welcome back to Jamaica. We are pleased that you have chosen to return home to enrich your community - and by extension the country - with your experiences and expertise developed during your period abroad.

We also see your choice to resettle as a vote of confidence in the Jamaica Constabulary Force's ability to deliver quality service that makes you feel safe.

During your time away, it may have seemed that the Jamaica you knew and loved has been besieged by crime and violence. I do understand your apprehensions, but be reassured that the JCF and the Government are doing the work to keep citizens safe.

Social order is a main indicator of a state's ability to govern, and reflects quickly the state of crime within a society. As such we have renewed focus on public safety and public order.

At the same time, we are building a new Police Force whose members will demonstrate not just the competences required, but will exude courtesy, respect and professionalism in all engagements with citizens.

In this booklet, you will find information about the security apparatus that exists in Jamaica. Some things may have changed since your last visit, and we urge you to use this resource as a starting point for your reorientation into Jamaican society.

Obey all laws, and never hesitate to report any incident to your local Police. The JCF operates on the principle of Community Policing and welcomes vibrant, interactive community interactions with everyone we serve. We, therefore, look forward to being engaged by the public we serve, a public that you are now a part of.

We invite you to partner with us to create the safe and secure nation we all desire.

Once again, welcome back home, and all the best on your journey.

ESSENTIAL CONTACTS

Companies Office of Jamaica
1 Grenada Way, Kingston 5
Telephone: (876) 908-4419-26
Fax : (876) 960 7152
Email: custsupport@orcjamaica.com
http://www.orcjamaica.com/

Professional Engineering Registration Board
2 Winchester Road, Kingston 5
Tel: 876-754-6275, 876-929-8820
Fax: 876929-8820
E-Mail: perb@cwjamaica.com

Architects Registration Board
Office No. 1, Ground Floor
Incorporated Masterbuilders Building
5 Oxford Park Avenue, Kingston 5
Tel: 926-8060
Fax: 920-3589
Email:info@arb.com.jm

Private Security Regulation Authority (PSRA)
6th Floor, Office Centre Building,
12 Ocean Boulevard,
Kingston Mall, Kingston
Jamaica W.I.
Tel: (876) 967-2522-6
Fax: (876) 967-2478

Firearm Licensing Authority
12-14 Worthington Terrace,
Kingston 5, Jamaica W.I.
Tel: (876)7 54-0138-40
Email: fla@cwjamaica.com

Dispute Resolution Foundation
5 Camp Road, Kingston 4
Tel: 906-2456; 9083657
Email: dr@drfja.org

Jamaica Trade and Invest
Kingston Head Office
18 Trafalgar Road, Kingston 10,
Jamaica W.I.
Tel: (876) 978 7755/3337
Toll Free: +1 877 INVESTJA (468-4352)
Fax: (876) 946-0090
Email: info@jamprocorp.com

Montego Bay Office
UGI Building
30 Market Street, 2nd Floor,
Montego Bay, St. James
Jamaica W.I.
Tel: (876) 952-3420
Fax: (876) 952-1384
Email: jampromo-bay@jamprocorp.com

Government Electrical Inspectorate
8 Parkington Plaza, Kingston 10
Jamaica W.I.
Tel: 929-4070

The Incorporated Masterbuilders Association of Jamaica
5 Oxford Park, Kingston
Jamaica W.I.
Tel: (876) 926- 8942

ESSENTIAL CONTACTS

Ministry of Justice
61 Constant Spring Road
Kingston 10, Jamaica W.I.
Phone: (876) 906-4923-31
Toll Free: 1888-4-justice (587-8423) - Toll free from anywhere in jamaica.
Fax: (876) 906-1712
Email: customerservice@moj.gov.jm

Integrity Commission
8 Waterloo Rd, Kingston 10
Jamaica W.I.
Tel.: 876-906-8314

Commission for Prevention of Corruption
45-47 Barbados Avenue
Kingston 5
Jamaica W.I.
Tel: 968 - 6227, 968-5300

Financial Investigations Division
1 Shalimar Avenue, Kingston 3
Jamaica W.I.
Tel.: 928-5142-5
Fax: (876) 928-1883

The Financial Services Commission
39-43 Barbados Ave, Kingston 5,
Jamaica W.I.
Tel: (876) 906-3010
Fax: (876) 906-3018

Office of the Services Commission
30 National Heroes Circle
Kingston 4, Jamaica W.I.
Tel.: 922-8600, 924-9764
Email: communications@osc.gov.jm
Website: www.osc.gov.jm

Office of the Director of Public Prosecutions
P.O. Box 633, Kingston,
Jamaica W.I.
Tel: (876) 922-6321-5
Tele Fax: (876) 922-4318
E-mail: dpp@moj.gov.jm

Office of the Public Defender
78 Harbour St, Kingston,
Jamaica W.I.
Tel.: 922-7089, 922-7090
922-7109, 922-8256
922-8256, 922-9830
Email: publicdefender@opd.gov.jm
Website: ww.opd.gov.jm

Passport, Immigration & Citizenship Agency
25c Constant Spring Road
Kingston 10, Jamaica W.I.
Tel: (876) 906-1497
(876) 754-5092
Fax: (876) 906-4372
Email: info@pica.gov.jm
Website: www.pica.gov.jm

JCF GUIDING PRINCIPLES

JCF MISSION STATEMENT:

The Mission of the Jamaica Constabulary Force and its Auxiliaries is to serve, protect and reassure the people in Jamaica through the delivery of impartial and professional service aimed at the:

1. **Maintenance of Law and Order**
2. **Protection of Life and Property**
3. **Prevention and Detection of Crime, and**
4. **Preservation of Peace**

THE STRATEGIC VISION:

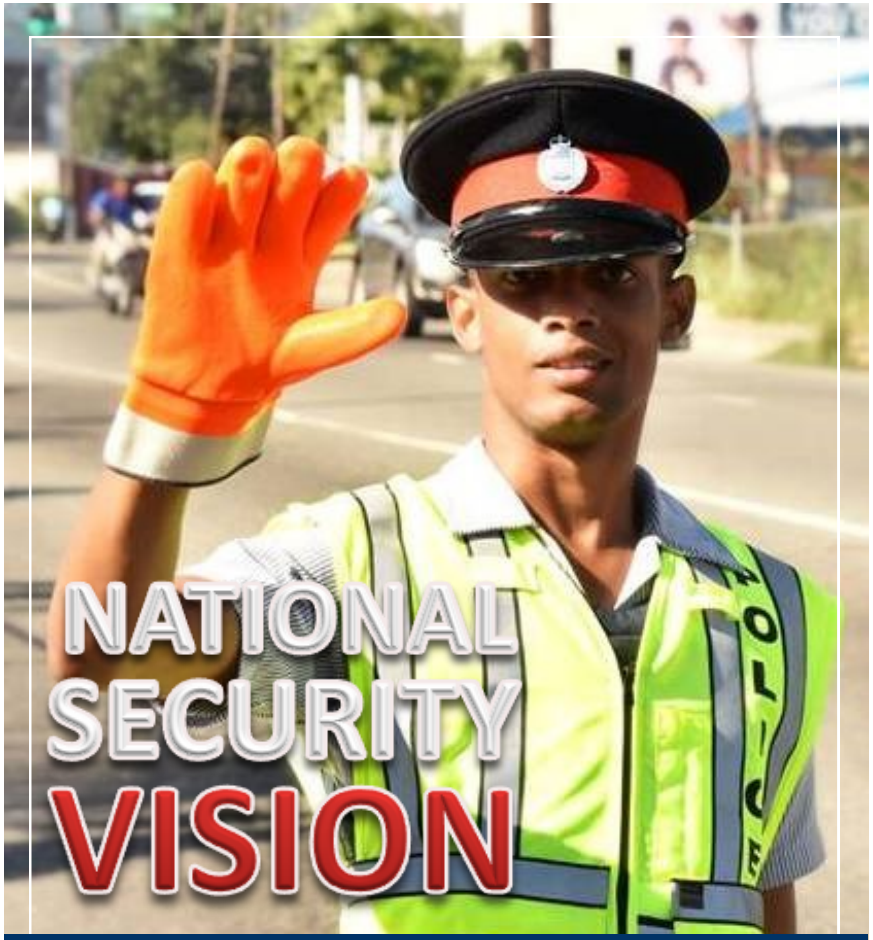
The vision of the Jamaica Constabulary is to become a high quality professional service that is valued and trusted by all the citizens of Jamaica.

JCF MOTTO:

“We serve, we protect, we reassure with courtesy, integrity and proper respect for the rights of all”.

THE CITIZENS’ CHARTER STRATEGIC AIM:

To position the Jamaica Constabulary as an organization of pride, trust and integrity, respected by all citizens of Jamaica.



Jamaica aims to establish a safe and secure environment in which it can focus on achieving a prosperous, democratic, peaceful, just and dynamic society which upholds the fulfillment of human rights, dignity for all persons, and builds continual social progress based on shared values and principles of partnership. It aims to provide an environment in which Jamaicans can experience freedom and the other benefits guaranteed by the Constitution.

ESSENTIAL CONTACTS

Office of the Commissioner of Police
101-103 Old Hope Road
Kingston 6, Jamaica W.I.
Tel: (876) 927-4421-4
Tel: (876) 926-8793
Fax: (876)927-7516
Email: ccnops@jcf.gov.jm
Website: www.jcf.gov.jm

Major Organised and Corruption Agency (MOCA)
7th & 8th Floors, NCB South Tower,
2 Oxford Road, Kingston 5
Jamaica W.I.
Tel: 876-906-5848/754-3435
Email: info@moca.gov.jmn
Website: www,moca.gov.jm

The Jamaica Constabulary Force Community Safety and Security Branch
3rd Floor, NCB South Tower,
Old Hope Road
Kingston
Jamaica W.I.
Phone: 968-3657
tourismliaison@jcf.gov.jm

The Jamaica Constabulary Force Inspectorate of Constabulary

Ministry of National Security
NCB North Tower
2 Oxford Road, Kingston 5
Jamaica W.I.
Tel: (876) 906-4908
Email: information@mns.gov.jm
Website: www.mns.gov.jm

Ministry of Foreign Affairs And Foreign Trade
21 Dominica Drive,
P.O. Box 624, Kingston 5
Jamaica W.I.
Tel: (876) 926-4220 - 8
Fax: (876) 929-6733
Email: info@mfaft.gov.jm
Website: www.mfaft.gov.jm

Ministry of Labour and Social Security
1F North Street, Kingston
Jamaica W.I.
Tel: (876) 922-3500-14
Fax: (876) 922-6902
Fax: (876) 922-0996

Ministry of Health
RKA Building
10-16 Grenada Way, Kingston 5
Jamaica W.I.
Tel: (876) 633-8172
Tel: (876) 633-7771
Website: www.moh.gov.jm

Commissioner of Police Major General Antony Anderson speaking with members of the UK Diaspora during a Jamaica National-hosted forum on Crime and Safety held July 2018.

ENTITY	ADDRESS	NAME	CONTACT
St. Thomas Returned Citizens Association		Cecile Murray, Secretary Mavis Warner, Member Peter Wilson, Social Officer	876-869-3167 876-982-5145
International Returning Residents Association		Yvette Simms, Vice President, Trelawny Chapter Sydna Peterkin, Vice President, _____ Chapter Jennifer Samuels Treasurer, Kingston Chapter Akilah Nangwaya, Member, _____ Chapter	876-337-6756 yvettesimms9 @gmail.com 876-933-8745 sydnapeterkin @gmail.com 876-408-5000 jennifersam2018 @gmail.com 876-421-6870 akilah37 @outlook.com

NATIONAL SECURITY GOALS

As you resettle in your homeland, we invite you to become familiar with the National Security Policy.

The vision of the Government of Jamaica for national security is to establish a safe and secure environment in which it can focus on achieving a prosperous, democratic, peaceful, just and dynamic society which upholds the fulfillment of human rights, dignity for all, and build continual social progress based on shared values and principles of partnership.

In essence, the vision is for all Jamaicans to enjoy a better quality of life and realise their full potential.

PARTNERSHIPS

Stronger partnerships must be developed between citizens, the private sector, civil society and all government organisations involved in delivering security services.

Every member of the public has a key role to play in helping to make Jamaica a safer and more secure place to live, visit and enjoy.

This requires greater public involvement and support of law enforcement and justice activities and increased police accountability towards a relationship that is more directly responsive to the citizens.

1. **To Reduce Violent Crime and Dismantle Organised Criminal Networks**
2. **To Strengthen the Justice System and Promote Respect for Rule of Law**
3. **To Protect Jamaica from Terrorism**
4. **To Protect and Control Jamaica's Territory**
5. **To Strengthen the Integrity of Institutions of Democratic Government**
6. **To Increase Jamaica's Contribution to Regional and International Security**
7. **To Provide the Environment for a Stable Economy and an Effective Delivery of Social Services**
8. **To Protect Jamaica's Natural Resources and Reduce the Risks of Disasters**

POLICING IN PARTNERSHIP: HAND IN HAND FOR YOUR SAFETY

The JCF is committed to enhancing public safety and securing our communities by working in partnership with our citizens to solve policing problems and to improve the delivery of policing services.

We will strive to serve and protect our communities and do our best to reduce the fear of crime and the incidence of crime and violence by bringing offenders to justice.

PARTNERSHIPS

We will spare no effort to work in partnerships with all groups in trying to solve problems; all our communities are our most important partners in promoting public security and safe society. We will be responsive and accessible to our citizens so they have greater participation in decisions affecting public safety.

We consider our calling to uphold the law as an honourable profession that renders valuable service to the Jamaican society. We see our role as integral to good governance that will foster social and economic development and so ensure a better quality of life for all Jamaicans.

We are employed by the people of Jamaica to provide a service and as such we are answerable to them for our decisions and actions.

Our relationship with the public will be based on a high level of transparency and accountability for outcomes within our control.

RETURNEES' ASSOCIATIONS

ENTITY	ADDRESS	NAME	CONTACT
Clarendon Association of Returning Residents	20 Race Track, Denbigh P.O. Clarendon	Mrs. Heather Reid, President Mr. Renixton Reid, Manager Ms. Geraldene Easy, Treasurer	876-987-3748 876-987-3748 876-862-1996 gerrieasy1 @gmail.com
Central Manchester Returned Citizens Association		Bruce Pottinger Public Relations Raphael Pottinger Public Relations Noel Edman, Member	876-961-5638 876-961-4217 876-455-5400
Returned Residents Association of Mandeville		Mrs. Birdie Jones, President Joslyn Graham, Treasurer Mr. Derek Morgan, Member	876-962-2240 / 876-424-4766 876-962-4364 876-875-9752
Ocho Rios Returned Citizens Association		Mr. Oswald Taylor, President L. McIntosh, Public Relations Officer Mrs. M. McKnight, Secretary	876-975-0984 oroyalt5@gmail.com 876-416-0521 mcintosh41 @icloud.com may48@live.co.uk

RETURNEES' ASSOCIATIONS

There are several returning residents associations dedicated to assisting you to resettle in Jamaica peace and comfort. Please contact them as you plan your move back to Jamaica.

HEADS OF THE MAJOR ASSOCIATIONS

Jamaica Association for the Resettlement of Returning Residents
President: Mr. Percival LaTouche
Address: 3 Cargill Avenue, Kingston 10
Telephone: 876-754-3790/ 925-7277
Cellular: 876-352-2509
Email: info@ja-arr.com/ latouche.percival@gmail.com
Website: www.ja-rr.com

National Association of Returned Citizens
President: Mrs. Gertrude Thelwell
Address: Santa Cruz P.O., St. Elizabeth
Telephone: 876-966-2304/877-3225
Email: nbthelwell@yahoo.com

International Returning Resident Association of Jamaica
President: Mrs. Marylyn Tapper
Address: 47E Old Hope Road, Kingston 5
Telephone: 876-314-1729
Email: marylyn.tapper@hotmail.com
Press, Policy and Public Relations: Ms. Sharon Davis
Email: admin@jamaicareturningresidents.com
Website: www.jamaicareturningresidents.com
Facebook: www.facebook.com/IRRAofJA

British Jamaican Association
President: Mrs. Jennifer Coleen Speid
Telephone: Jamaican: 876-343-8991
British: +44 793-291-0919
Email: Jennifer@symposiumevents.net

POLICING IN PARTNERSHIP: CREATING SAFE COMMUNITIES

The Jamaica Constabulary Force's Community Safety and Security Branch (CSSB) is the driving force behind strategies that underpin community based policing activities island-wide.

The JCF continues to place increased focus on disrupting the operations of violence producers, degrading their capabilities and reducing their assets. In order to achieve the foregoing, CSSB has a critical role to play in the creation and maintenance of **Safe Communities**.

The aim of this concept is to have nineteen (19) safe communities, one per division in Jamaica. Each division will select a community as a model that will feature safe community components.

Selected communities will form part of an overall crime prevention evaluation focus and will implement all elements of the strategy , such as supervised youth programmes, neighbourhood, beach and farm watch programmes etc.

In recognition of the need to facilitate your relocation and resettlement on returning home, the Government introduced a number of procedures and mechanisms aimed at simplifying the bureaucratic processes.

One such initiative was the implementation of the Charter for Long-term Returning Residents in 1993. The Returning Residents Facilitation Unit (RRFU) subsequently was upgraded to a department, now known as the Diaspora and Consular Affairs Department.

The Department serves as the focal point for the facilitation of assistance to Returning Residents through the transmission of information to and from overseas based Jamaicans. It also serves as an information centre and collaborates with a number of Government Agencies for the smooth resettlement process. These include:

1. **The Passport Immigration and Citizenship Agency (PICA)** on matters relating to nationality, citizenship and immigration. Please visit www.pica.gov.jm for details on their services.
2. **Jamaica Customs Agency** which deals with matters relating to eligibility for concessions, and the importation and clearance of personal and household effects, tools of trade, motor
3. vehicles and other items. Please visit www.jacustoms.gov.jm for further details on their services and procedures.
4. **The Trade Board Limited** which deals with matters relating to the issuance of Import Licences, including for motor vehicles. Please visit www.tradeboard.gov.jm for further details.

TERRITORIAL OFFICERS

AREA 5

Below are contact information for Territorial Officers and Coordinators in the four locations In Area 5 — St. Catherine North and South, St. Andrew North and St. Thomas.

Inspector Jacqueline Dillon, Territorial Officer	Area 5 Hq.	jacqueline.dillon@jcf.gov.jm 876-
Sergeant Hillary Jones, Coordinator	Area 5 Hq.	hillary.jones@jcf.gov.jm 876-
Deputy Superintendent Courtney Coley, Territorial Officer	St. Thomas	courtney.coley@jcf.gov.jm 876-982-1068
Inspector Georgette Aitken, Coordinator	St. Thomas	georgette.aitken@jcf.gov.jm 876-982-1068
Deputy Superintendent Neville Knight, Territorial Officer	St. Catherine South	neville.knight@jcf.gov.jm 876-949-8392
Inspector Ian Purrier, Coordinator	St. Catherine South	ian.purrier@jcf.gov.jm 876-949-8392
Assistant Superintendent Fitzalbert Linton, Territorial Officer	St. Catherine North	fitzalbert.linton@jcf.gov.jm 876-948-2305 ext. 54837
Inspector Judith Pounall, Coordinator	St. Catherine North	judith.pounal@jcf.gov.jm 876-948-2305 ext. 54837
Inspector Roland Smikle, Coordinator	St. Andrew North	roland.smikle@jcf.gov.jm 876-969-7876

TERRITORIAL OFFICERS

AREA 4

Below are contact information for Territorial Officers and Coordinators in St. Andrew Central and South and Kingston central, East and West.

Deputy Superintendent Tomielee Chambers, Territorial Officer	Area 4 Hq.	tomielee.chambers@jcf.gov.jm 876-
Inspector Novelette Walters, Territorial Officer	St. Andrew South	novelette.walters@jcf.gov.jm 876-
Sergeant Alexander Bloomfield, Coordinator	St. Andrew South	alexander.bloomfield@jcf.gov.jm 876-
Deputy Superintendent Keishamarie Scott, Territorial Officer	Kingston East	keishamarie.scott@jcf.gov.jm 876-
Inspector Claudia Bailey-Finlayson, Territorial Officer	St. Andrew Central	claudia.bailey@jcf.gov.jm 876-
Corporal Karen Stewart-Graham, Coordinator	St. Andrew Central	karen.stewart@jcf.gov.jm 876-
Deputy Superintendent Jacqueline Henry, Territorial Officer	Kingston West	jacqueline.henry@jcf.gov.jm 876-
Deputy Superintendent Ivel Calder, Territorial Officer	Kingston Central	ivel.calder@jcf.gov.jm 876-

In order to be considered a Returning Resident, and to benefit from the concession afforded to Returning Residents, you must satisfy one of the following conditions:

1. Be a Jamaican national who has attained the age of 18 years, and whohas been residing overseas for the last 3 consecutive years, and is returning to Jamaica to reside permanently.
2. Be a Jamaican who gave up your citizenship, and can provide proof of that previous status and wishes to return home.
3. Be a Jamaican student who has attained the age of 18 years and who has studied abroad for more than one year but fewer than 3 consecutive years.
4. Be a Non-Jamaican whose spouse is a Jamaican Returning Resident.
5. A Deportee who has been residing overseas for the last three consecutive years

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Eligibility to receive concessions as a Returning Resident is determined by the Jamaica Customs Agency Returning Residents Unit. This must be sought after arrival in Jamaica, and before beginning the process of clearance of personal and household effects and tools of trade. The importation of items should be done within six (6) months after the arrival of the Returning Resident. It is necessary to attend an interview at the Returning Residents Unit of the Customs Agency at the Head Office in Kingston or Montego Bay.

DOCUMENTS

The following documents must be submitted the following:

1. Valid Jamaican Passport or foreign passport that is endorsed with the unconditional landing stamp
2. Validated Bill of Lading or Airway Bill
3. Taxpayers Registration Number (TRN)
4. Documentary evidence that will substantiate residency outside of Jamaica for 3 or more consecutive years.
5. Returning Students should present a transcript, student's I-20, confirmation letter of attendance from last institution of study and identification card issued by the institution
6. Deportees should present their Deportation Order and case file.

ENTITLEMENT

1. A specified amount of personal and household effects can be imported free of customs duty.
2. Returning Residents may import their tools of trade free of customs duty
3. Returning Students are entitled to import reasonable quantity of used household effects, musical instruments, and one of each type of electronic equipment (new or used)
4. Deported persons will receive entitlement similar to that of returning residents.

SAFE PRACTICES:
AIRPORT ARRIVALS AND CUSTOMS TRANSACTIONS

1. **COVERED VEHICLE/S:** Upon returning to Jamaica ensure that the vehicle transporting you from the airport is covered so as not to have luggage in plain sight for possible offenders to trail or hurt you and your family.
2. **PUBLIC TRANSPORTATION:** Should you need to hire public transportation from the airport to your destination, always ensure that only registered cab companies, tour operators and appropriate route taxis are utilized for transportation.
3. **ADEQUATE SECURITY:** Ensure that you have adequate security arrangements and let the nearest police station to you be aware of the fact that you will be having a container arriving at home.
4. **CLEARING BARRELS:** If you have cleared barrels, never transport them in a vehicle that has them exposed. All the information that the criminal needs is written on them and if he needs anything further all he has to do is to follow you home.
5. **SECURE DOCUMENTS:** Always secure your documents properly especially forms of identification and cash that you would have brought with you for the clearance of your items.
6. **DISPOSAL OF ITEMS:** When disposing of new appliance and other gadget boxes, ensure that you do so in manner that doesn't arose the suspicion of criminals that there are new items at home.
7. **RECYCLING BARREL:** When recycling a barrel to be used as a garbage bin ensure that the information written on it such as name, address are not displayed.

TERRITORIAL OFFICERS

AREA 3

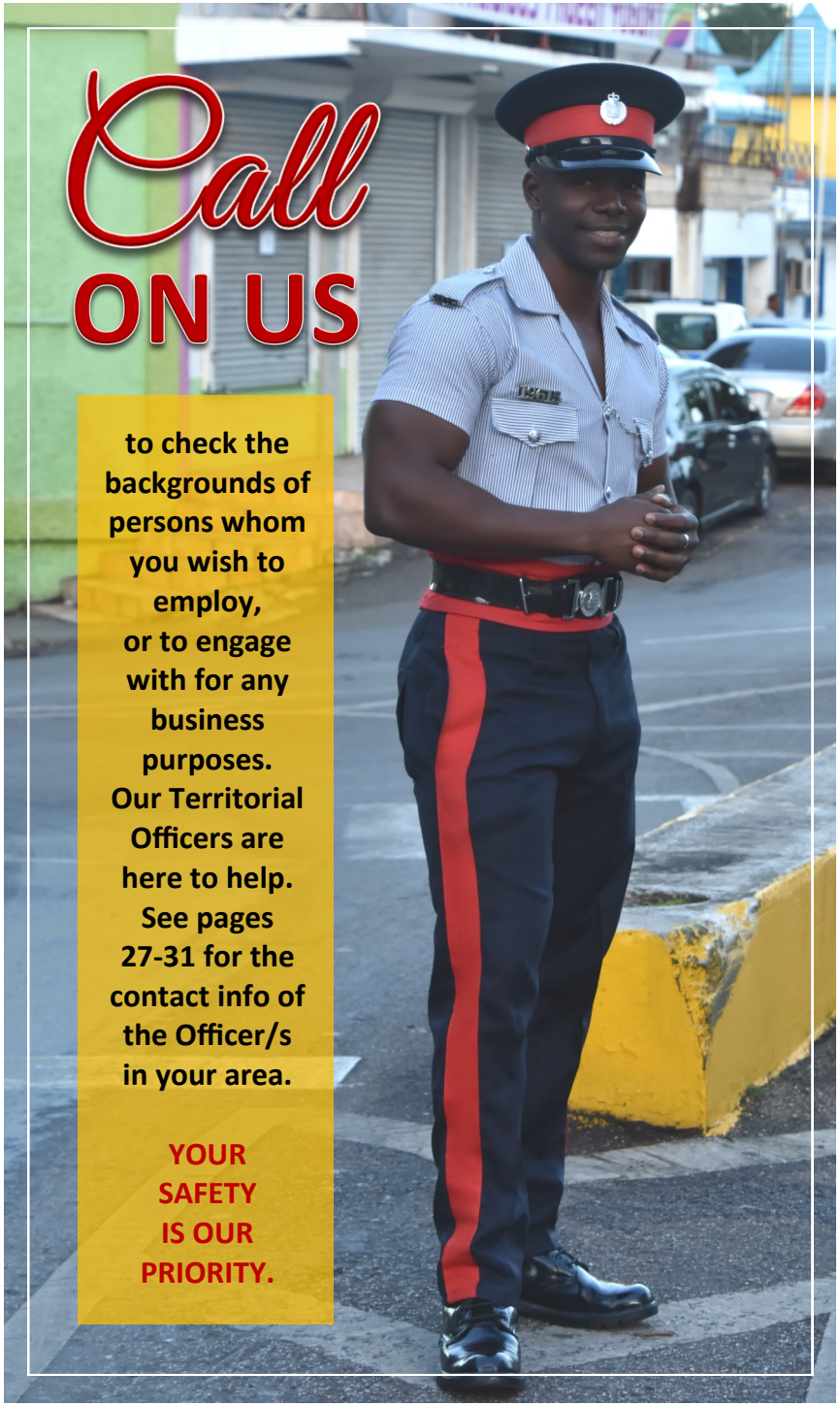
Below are contact information for Territorial Officers and Coordinators in the four parishes In Area 3 — Clarendon, Manchester and St. Elizabeth.

Deputy Superintendent Ruth Watson, Territorial Officer	Area 3 HQ	ruth.watson@jcf.gov.jm 876-624-0577
Sergeant Dean Cover, Coordinator	Area 3 Hq.	dean.cover@jcf.gov.jm 876-
Assistant Superintendent Cherry Codner, Territorial Officer	Manchester	cherry.codner@jcf.gov.jm 876-
Sergeant Kenisha Vassell-Watson, Coordinator	Manchester	kenisha.vassell-watson@jcf.gov.jm 962-2250 ext. 56047-8
Deputy Superintendent Leroy Minott, Territorial Officer	St. Elizabeth	leroy.minott@jcf.gov.jm 965-2236 ext. 56518
Assistant Superintendent Owen Brown, Territorial Officer	Clarendon	owen.brown@jcf.gov.jm 876-902-7988
Sergeant Kerry-Ann Maylor-Wallace, Coordinator	Clarendon	kerry-ann.maylor@jcf.gov.jm 876-

AREA 2

Below are contact information for Territorial Officers and Coordinators in the three parishes In Area 2— Portland, St. Ann and St. Mary.

Sergeant C. McKenzie	Area 2 Hq.	
Deputy Superintendent Owen Robertson, Territorial Officer	St. Mary	owen.robertson@jcf.gov.jm 876-725-0308
Inspector Orville Bushay, Territorial Officer	St. Ann	orville.bushay@jcf.gov.jm 876-972-9048 ext. 57801
Sergeant Lorna West-Small, Coordinator	St. Ann	lorna.west-small@jcf.gov.jm 876-972-9048 ext. 57801
Inspector Andrea Johnson	Portland	andrea.johnson@jcf.gov.jm 876-993-2546



SAFETY IN YOUR HANDS

Stay Alert App

The Ministry of National Security has launched a mobile application known as 'Stay Alert'. The application allows citizens to contact the police for assistance. All information sent through the ***Stay Alert*** app is anonymous.

Downloading this app only takes one simple step.

Go to the **Google Play Store**, search for **Stay Alert** and hit **INSTALL**.

This app provides access to **I Report** which allows you to send anonymous information to the police. This can be in the form of a video recording, audio recording, photograph or a message.

Panic Mode which you can use to contact the police in case of an emergency. To use this feature, you must input your telephone number.

The Law for easy access to Jamaican laws in abridged format.

Alerts allows you to receive important information concerning your safety from the police.

Use your phone as your weapon! Help reduce crime in Jamaica.

TERRITORIAL OFFICERS

AREA 1

Below are contact information for Territorial Officers and Coordinators in the four parishes In Area 3 — Clarendon, Manchester and St. Elizabeth.

Superintendent Lansford Salmon, Territorial Officer	Area 1	lanford.salmon@jcf.gov.jm 876-952-0954
Inspector Mitchell Brown, Coordinator	Area 1	mitchell.brown@jcf.gov.jm 876-952-0954
Sergeant Wayne Wallace	Trelawny	wayne.wallace@jcf.gov.jm 876-954-3222
Inspector Clinton Russell, Territorial Officer	Westmoreland	clinton.russell@jcf.gov.jm 876-955-4904
Sergeant Alsian Grant, Coordinator	Westmoreland	alsian.grant@jcf.gov.jm 876-955-4904
Inspector McIntosh Gayle, Territorial Officer	St. James	876-684-9248
Sergeant Uriah Allen	Hanover	uriahjunior.allen@jcf.gov.jm 876-956-2222

WHAT TO DO IF YOU ARE A ….

… WITNESS

If you witness a crime or an offence, we urge you to come forward and give a statement to the police. We understand that you may be reluctant to become involved, but without your evidence and assistance we would find it very difficult to bring the accused to justice. If you do give a statement, the police will:

1. Provide you with information about giving evidence in court;
2. Give you adequate notice when the case is to be heard in court;
3. Ensure the confidentiality of pertinent information relating to you;
4. Respect your decision in taking a stance of giving evidence in favour of or against a suspect/ accused;
5. Provide you with feedback on the outcome of the case;
6. Allow you to refresh your memory from your written statements if you are unable to recall the relevant facts;
7. Inform the court of the various dates that are convenient to you to attend so that the court can decide on a suitable one for trial;
8. We will make the necessary arrangement for you to be transported to and from court on the trial date if you so desire and,
9. If you are a vulnerable witness, we will refer you to other agencies which can provide you with support and assistance.

… VICTIM

If you are a victim of crime, report the crime to the police and they will:

1. Take your report and begin investigations immediately
2. Provide you with support and practical advice on how to prevent a recurrence
3. Keep you informed of the progress or status of the investigation
4. Put you in touch with the Victim Support Unit if you wish or the Witness Protection Programme if necessary.
5. Additionally, if you are a victim of a sexual offence, specially trained members are available to talk with you.
6. Respect your confidentiality
7. Provide initial support and counselling to you and any close member of your family
8. Refer you for additional professional counselling if necessary
9. Arrange for medical treatment and examination.

SAFETY IN YOUR HANDS

JamaicaEye

JamaicaEye is part of an island-wide network of camera surveillance systems designed to increase the safety of all citizens.

A programme under the Ministry of National Security (MNS), it is a three-phased implementation of a national CCTV surveillance programme geared at disaster response and public safety, which includes combating crime. These cameras will monitor public spaces across the island and assist the authorities in responding in the event of an incident, disaster, act of criminality or accident.

The MNS has already implemented cameras in public spaces in **Kingston, St. James** (Montego Bay), **Manchester** (Mandeville), **St. Ann** (Ocho Rios), **Clarendon** (May Pen) and **Westmoreland** (Negril).

Collaboration with the public is a critical element to success of the programme and a good indication of the importance the public plays in the fight against crime and increasing public safety.

You are encouraged to participate to increase public safety. The process to participate in the JamaicaEye programme is:

1. Register on the JamaicaEye website JamaicaEye.gov.jm.
2. During registration online the MNS will capture the relevant details to enable it to connect to the participant's surveillance cameras.
3. The customer accepts an indemnity clause and then the information is vetted by the technical staff.
4. The technical team will then establish connectivity.
5. An email is then sent to the participant with a screen shot of the established feed to inform them that their feed is now being monitored.
6. The participant can then collect their JamaicaEye sticker to place on premises to show that they are a part of the programme.
7. Persons who want to apply but don't have cameras will see the general guidelines to what camera systems they should procure.

SAFETY IN YOUR HANDS

Neighbourhood Watch

Since 1987, the Neighbourhood Watch programme has united citizens to protect themselves and their property, by reducing the risk of crime. Neighbourhood Watch signs are strategically placed at the entrance(s) to the communities, as public declarations by the residents that they are alert, crime-conscious and united against crime.

A Police Officer from the police station serving the community acts as the main liaison officer with the Neighbourhood Watch group. He/she receives information on matters of crime or suspected criminal activity, but any police on duty can take reports of such incidents.

The programme also encourages residents to provide **Victim Support** and **Witness Support** for community members. Victim Support may take the form of moral support, counselling and assistance in rehabilitation. A community can also provide moral support for a member of its group appearing in court as a witness.

NEIGHBOURHOOD WATCH TOP 10 PILLARS
Awareness, Alertness, Commitment, Communication, Cooperation, Consistency, Empowerment, Leadership, Participation, Unity

Neighbourhood Watch Coordinator:
Inspector Barrington Brown
Tel: 876-440-7718
Email: barrington.brown@jcf.gov.jm

SECURITY GUIDE

The Internet has had an enormous impact on the way people do business. But, fraudsters use the Internet to scam unsuspecting consumers. If an offer, email, or message sounds too good to be true or just seems plain fishy, do some additional checking.

Don't click on links in email or on social media from banks, credit card companies, government agencies, or other organizations, unless you're 100% certain they are legitimate.

Only shop at reputable online merchants. Be careful about online merchants you have never heard of. When in doubt, ask someone familiar with online shopping or do some further online research.

When shopping or banking look for secure websites with an *https* in the browser's address bar. If it's just *http*, it's not a secure site.

Remember to log out of all emails and other online accounts when finished, to ensure no one can access your account and information.

Monitor your online financial accounts. Look for recent activity to be sure that there are no fraudulent charges to your credit, debit, or bank accounts.

Be smartphone savvy. Smartphones can track your location and reveal information about you. Be careful to only download reputable apps and password protect.

SECURITY GUIDE

ONLINE SAFETY

Many seniors are now online. The reasons seniors go online are as varied as the users themselves and include:

1. Participating in social and cultural activities
2. Keeping in touch with loved ones
3. Meeting new friends or romantic partners
4. Online banking, shopping and investing
5. Making travel arrangements
6. Getting medical advice and information including doctor reports and test results
7. Sharing and viewing pictures
8. Exploring and sharing political views, and much more

Like all powerful tools, the Internet and mobile technologies come with some risks, but these risks can be managed as long as you follow some basic rules of the road.

Use strong and unique passwords and never share your passwords with anyone, unless you've designated someone you trust to manage your accounts.

Use privacy settings. Most services have settings that let you control who can see what you post. Facebook, for example, has extensive controls, letting you post to only friends, your friends and their friends, or everyone on Facebook.

Information adapted from www.connectsafely.org

SAFETY IN YOUR HANDS

Beach Watch

THE LAUNCH of the Jamaica Constabulary Force's first Beach Watch Programme on June 19, 2017 at Greenwich Farm in the St. Andrew South Police Division is another boost to the JCF's crime fighting tactics.

This programme is specifically aimed at reducing the availability and use of illegal guns in Jamaica and reducing incidents of violence in fishing communities and on beaches.

The programme pools together the local police, fisher folk, the general public and other stakeholders working in partnership to ensure the safety and security of users of our beaches.

Operated through the JCF's Community Safety and Security Branch (CSSB), the programme is an off-shoot of the Neighbourhood Watch Programme, also driven through the CSSB.

Under the programme, incidents prevention, health and safety, environmental preservation and crime prevention are all explored, with more than 300 fisher folk already engaged across the island. Six other areas are being prepped for the introduction of this programme during the course of the year, to include Forum, Portsmouth Beach and Old Harbour Bay in St. Catherine; Rae Town in Kingston East; Rocky Point in Clarendon and Rocky Point in St. Thomas.

Assistant Commissioner of Police Dr. Bishop Gary Welsh (centre) in a unifying posture with members of a fishing community during a Beach Watch programme launch.

SAFETY IN YOUR HANDS

Farm Watch

The Farm Watch program is a crime fighting strategy aimed specifically for residents within farming communities. Citizens working in partnership with other stakeholders within the agriculture industry to implement effective strategies to fight against farm theft.

Should you consider entering farming on your return home, we encourage you to be a part of this programme. As a member of a Farm Watch group, we urge you to:

1. Develop a 'buddy system' with neighbours
2. Attract and recruit new members
3. Develop and maintain a detailed district map with the particulars of the farmers
4. Attend and participate in all Farm Watch meetings and activities
5. Ensure your family and properties are secured
6. Mark all properties for identification purposes
7. Be observant and report all suspicious activities and incidents of farm theft to the police.

It is important that you record and report the description and particulars of any **suspicious** looking individuals and vehicles seen in the community. NOTIFY THE POLICE OF ALL SUSPICIOUS ACTIVITIES AND DO NOT TRY TO MAKE AN ARREST NO MATTER HOW SIMPLE IT MAY APPEARS.

SAFETY ON THE STREETS

1. If you feel threatened, the best thing is to head for a public place where you know there will be other people.
2. If you are at all worried, try and walk with a friend or stay with a group of people.
3. Avoid passing close to stationery cars with their engines running and people in them.
4. Always take the route you know and try to use well lit, bustling streets.
5. Walk facing oncoming traffic.
6. Keep your mind on your surroundings - if you are listening to music on a headset or to a conversation on your mobile phone, you will not hear trouble approaching.

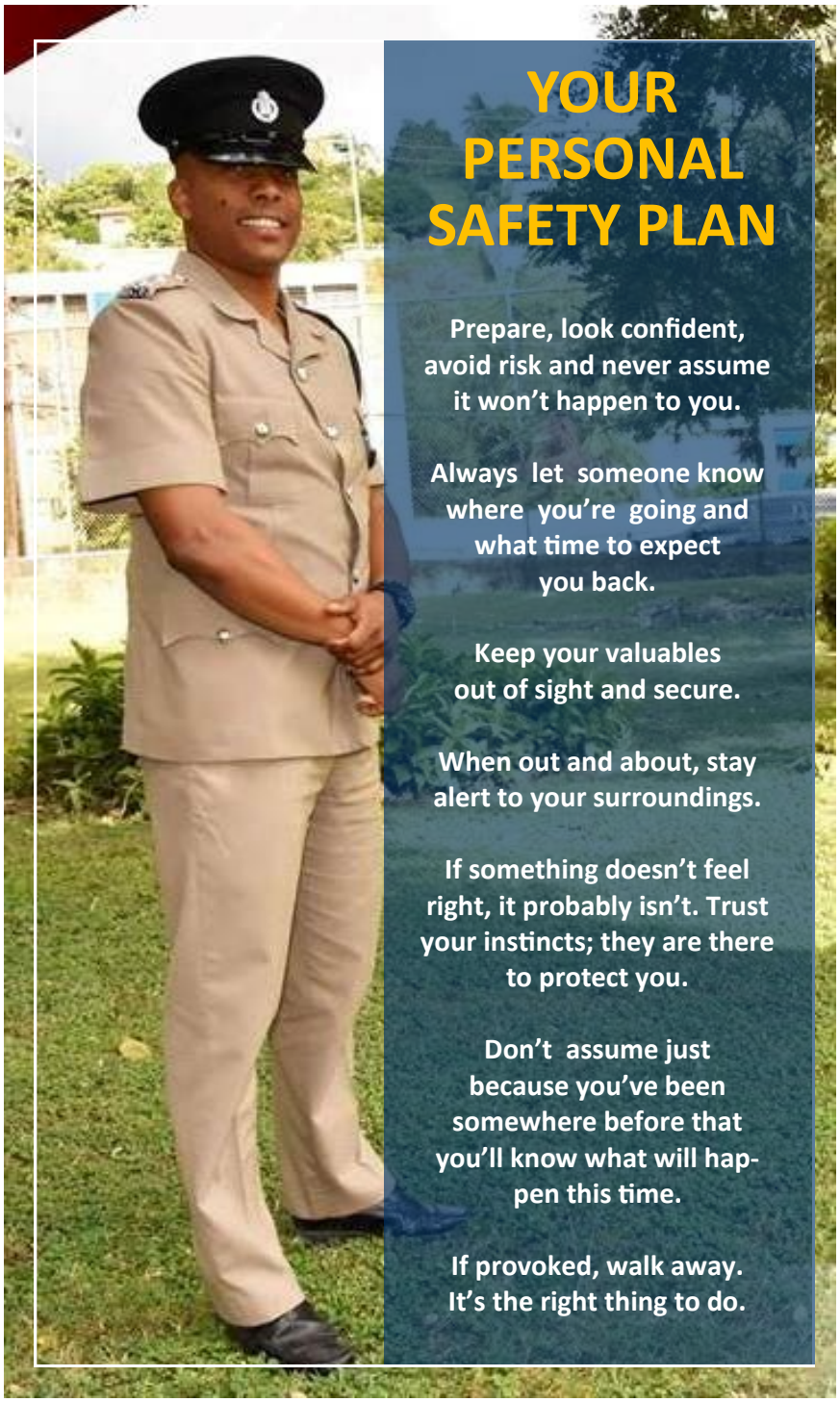
SECURITY GUIDE

GENERAL SAFETY TIPS

1. Upon returning to Jamaica ensure that the vehicle transporting you from the airport is covered so as not to have luggage in plain sight.
2. Anyone being considered for employment at your home must be cleared via a thorough background check.
3. Let someone know where you will be and the time you plan to return at all times.
4. Always ensure that only registered cab companies, tour operators and appropriate route taxis are utilised for transportation.
5. Try to always be familiar with your surroundings.
6. Keep valuables out of sight and secured.
7. Make sure you have enough fuel in case there is an emergency and you need to divert from your usual route.
8. In the event that you feel threatened while driving, stay calm and do not react aggressively. Instead, drive to a busy, safe place or the nearest police station.
9. Avoid passing close to stationery cars with their engines running and people in them.

SAFETY AT HOME

1. Install security systems and safety lights that are triggered by movement.
2. Secure windows and doors with deadlocks and do not leave keys where they can be seen from outside.
3. Do not leave spare keys in mailboxes and other places; it is more responsible to leave them with a neighbour you trust.
4. Do not attach your name or address to keys. Cut down hedges close to your home.
5. Watch out for persons acting suspiciously in your community.
6. Close all windows and doors when you leave your home.
7. If you are going away for the holiday try not to tell too many people.
8. Do not put out boxes that display recent purchases such as televisions and DVD players.
9. If you feel there is an intruder in your home try not to investigate by yourself, but instead make an alarm for help or call the Police.



YOUR PERSONAL SAFETY PLAN

Prepare, look confident, avoid risk and never assume it won't happen to you.

Always let someone know where you're going and what time to expect you back.

Keep your valuables out of sight and secure.

When out and about, stay alert to your surroundings.

If something doesn't feel right, it probably isn't. Trust your instincts; they are there to protect you.

Don't assume just because you've been somewhere before that you'll know what will happen this time.

If provoked, walk away. It's the right thing to do.

SECURITY GUIDE

SECURITY & EMPLOYMENT OF SECURITY GUARDS:

Ensure that the Security Company you hire to install CCTV/Panic buttons or alarm Systems has been registered with the Private Security Regulation Authority (PSRA) and that Security Guards employed have also been granted a permit from the PSRA to work. That agency is charged with the responsibility to monitor and regulate the operations of Contract Security Organizations, Proprietary Security Organizations, Private Security Guards, Private Investigators and Security Trainers. Whilst conducting business and in need of transporting large sums of cash always acquire assistance through a Registered Security Firm or the Local Police Station.

INVESTMENTS TO INCLUDE INSURANCE ENTITIES:

Any entity wishing to do business under the premise that they are a financial institution must be registered with The Financial Services Commission which monitors the following groups:

1. Securities Dealers
2. Investment Advisors
3. Securities Dealers Reps
4. Investment Advisors Reps
5. Mutual Funds
6. Unit Trusts
7. Insurance Companies
8. Insurance Brokers
9. Insurance Agencies
10. Insurance Managing General Agent
11. Insurance Sales Representatives
12. Insurance Loss Adjusters
13. Insurance Consultants
14. Pension Funds and Retirement Schemes
15. Pension Administrators
16. Pension Investment Managers

CONSTRUCTION & TRADES:

The Incorporated Masterbuilders Association of Jamaica is the hub to accessing registered Construction Companies and Contractors.

Incorporated Master Builders Association of Jamaica (IMAJ) was established in 1952 as the voice of the construction industry and organizes qualified construction contractors and industry related companies.

Their main aims are to prevent ad-hoc bargaining between union and builders and to provide builders and construction workers with professional recognition.

ATM SAFETY

1. If you must use an ATM, choose one that is located inside a mall, or in a well-lit location. Withdraw only the amount of cash you need.
2. Be aware of your surroundings and the people around you.
3. If there is anything unusual about the cash machine discontinue the transaction and report your suspicions to the bank.
4. Do not enter ATMs with strangers.
5. Protect your PIN by shielding the ATM keypad from anyone who is standing near you. If you are at an ATM machine cover the pin with one hand while the other is used to press the keys.
6. Do not throw your ATM receipt away at the ATM location.
7. Keep your ATM card in a safe place and protect it just like you would cash, credit cards or cheques. Do not leave it around where others can see your card, whether at home or at work. If your card is missing or stolen notify your bank immediately.
8. Never give any information about your ATM card or PIN over the telephone.

SHOPPING

1. When shopping do not walk around with large sums of cash, try to shop as (cashless) as possible. Use ATM Cards where possible, as this make shoppers less vulnerable.
2. Keep all information concerning financial transactions strictly confidential – don't discuss in the open.

Police Officers treating senior citizens.